



CERCA Fall 2019 Conference Program (as of 10/25/19)

Morning Program

Welcome & Introductions

Tim Hugo, CERCA Executive Director

Kathy Pickering, CERCA Chair & Vice President, Reg. Affairs & Executive Director,
The Tax Institute for H&R Block

Keynote Address: The Honorable Charles P. Rettig

Commissioner of the Internal Revenue Service

"Reducing Paper Refunds-Going Paperless to Improve the Customer Experience"

A Panel by the IRS, Bureau of Fiscal Service and Industry

Moderator: Kathy Pickering, H&R Block

Panel: Ronda Kent, Assistant Commissioner-Payment Management,
Bureau of the Fiscal Service, US Department of Treasury
Dianne Garibotto, Customer Service Accounts, IRS
Eric Inkrott, Vice President & Tax Risk Officer, Green Dot Corp.

"Information (Not Cyber) Security: Current and Emerging Treats"

Dr. James Ludes, Executive Director, Pell Center, Salve Regina University

"2020-What to Expect in a Presidential Election Year

Moderator: Steve Ryan, Partner, McDermott Will

Panel: The Honorable Tom Davis, Partner, Holland & Knight
Russ Sullivan, Brownstein Hyatt Farber Schreck

"Why Identity Management is a Cyber Security and Privacy Game Changer"

Thomas Gann, Chief Public Policy Officer, McAfee

Featured Speaker: Ken Corbin

IRS Commissioner, Wage & Investment

GAO Presentation on their Latest Report on Efforts to Develop, Communicate, and Enforce Cyber Security Standards.

Robyn Trotter, Senior Analyst, Strategic Issues, GAO

"The Tax Season is Coming, The Tax Season is Coming!"

Moderator: John Sapp, Drake Software

Panel: Shannon Bond, Wolters Kluwer
Michele Geraci, Jackson Hewitt
Bernie McKay, Intuit
Bill Nelson, Republic Bank